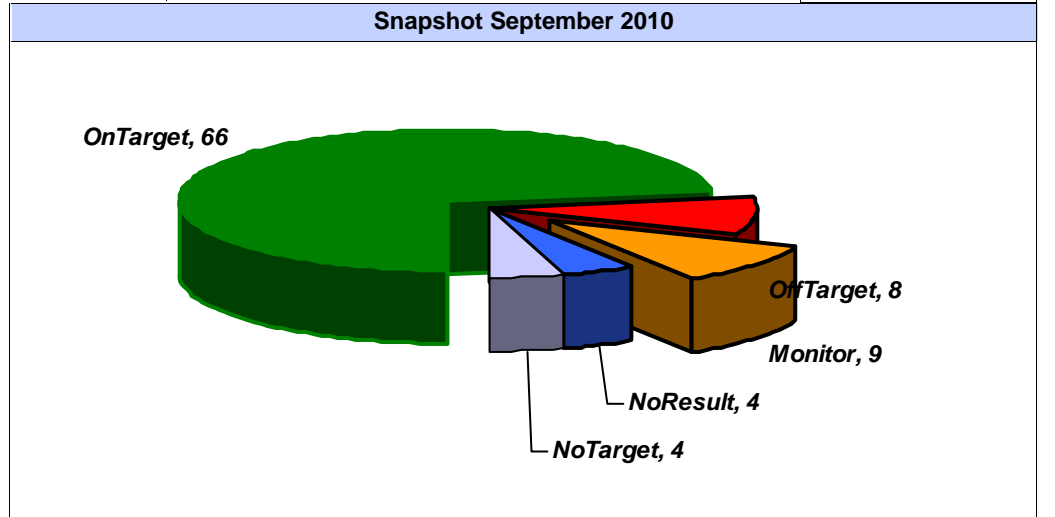


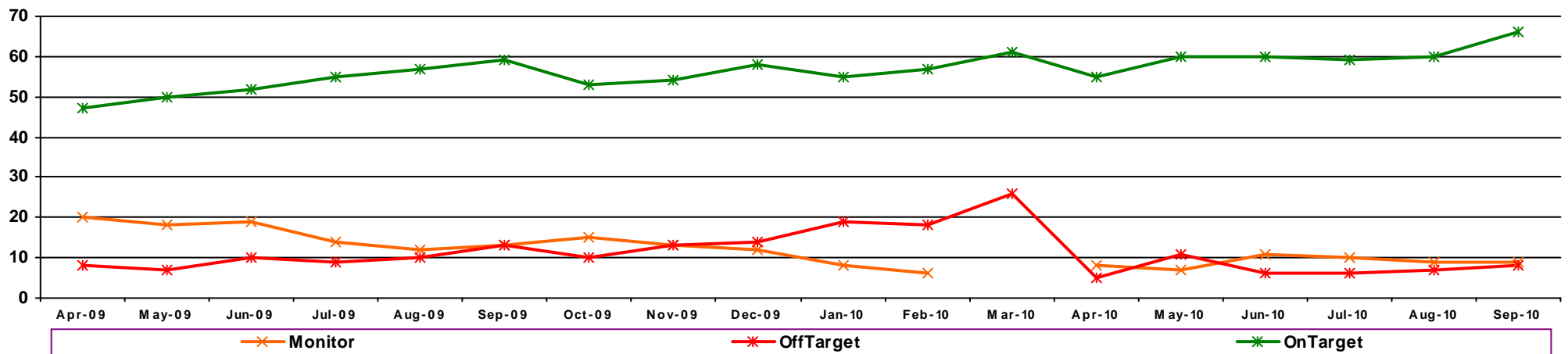
Corporate Performance Report September - 2010

All Results			Subsets							Corporate Priorities 1 - 6*						Trend Since Last Year	
September 2010			LAA	CorporatePlan	National	PlaceSurvey	Key	Local	CP1	CP2	CP3	CP4	CP5	CP6			
OnTarget	66	73%	7 58%	27 73%	9 69%	9 100%	5 63%	9 75%	9 82%	10 67%	13 87%	4 80%	5 50%	25 71%	Better:	23 53%	
Monitor	9	10%	1 8%	6 16%	1 8%	0 0%	1 13%	0 0%	0 0%	2 13%	2 13%	0 0%	2 20%	3 9%	Same:	5 12%	
OffTarget	8	9%	1 8%	4 11%	0 0%	0 0%	2 25%	1 8%	2 18%	2 13%	0 0%	1 20%	0 0%	3 9%	Worse:	15 35%	
NoResult	4	4%	1 8%	0 0%	1 8%	0 0%	0 0%	2 17%	0 0%	1 7%	0 0%	0 0%	0 0%	3 9%	Total	43	
NoTarget	4	4%	2 17%	0 0%	2 15%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	3 30%	1 3%			
	91		12	37	13	9	8	12	11	15	15	5	10	35			

Service Area	OnTarget%	On Target	Monitor	OffTarget	NoResult	NoTarget	Total
BusImpProc	50%	2	0	0	2	0	4
CityDev	71%	5	0	0	0	0	7
CityHomes	91%	10	1	0	0	0	11
CityWorks	86%	6	1	0	0	0	7
ComHD	86%	12	1	0	0	0	14
CorpAssets	100%	3	0	0	0	0	3
CustServ	17%	1	1	0	1	1	6
EnvDev	55%	6	1	0	0	3	11
Finance	0%	0	0	0	1	0	1
L&G	100%	1	0	0	0	0	1
Leisure	69%	9	4	0	0	0	13
P&E	67%	4	0	0	0	0	6
PCC	100%	7	0	0	0	0	7
		66	9	0	4	4	91



Count of Measures OnTarget/Monitor/OffTarget April 2009 to September 2010



* CP1- More Housing, CP2 - Tackle Inequalities, CP3 - Local Environment, Economy and Quality of Life, CP4 - Climate Change, CP5 - Crime. CP6 - Value for Money